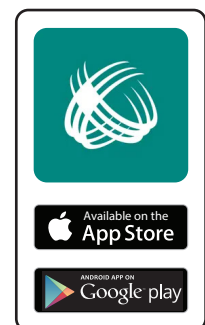




# Your Medical Mutual Member ID Card

MMO's goal is to make sure all members receive their new Medical Mutual member ID cards prior to Jan. 1, 2024. However, we know that delays can happen. If that happens, don't worry. We offer other ways that members can access their member ID card information.

- **My Health Plan:** Members may access temporary ID card(s) on My Health Plan. The cards are found under Benefits & Coverage > Account Details. New members, and those not yet registered for My Health Plan, can use their Social Security number to register for a My Health Plan account. Scan the QR Code or Medical Mutual of Ohio website to learn more; [www.medmutual.com](http://www.medmutual.com)
- **MedMutual Mobile App:** Members may access a digital copy of their member ID card through the MedMutual mobile app, available in the App Store® or Google Play™ or by texting APP to 74028. Members can fax or email their ID card to their provider right from their smartphone.



*Thank you for choosing Medical Mutual. We look forward to serving you and your employees in 2024.*